

Integrate Behavioral & Physical Health and Human Services

With a single, fully integrated platform

Benefit from a comprehensive enterprise solution that supports whole-person care by integrating behavioral (mental health and substance use disorder), physical, and oral health data, along with social and human services. Extend beyond a classic medical and clinical setting with social and human services capabilities to support complex and diverse delivery systems in a fully integrated and holistic manner.

With integration, interoperability, and meaningful insights, NextGen Healthcare helps organizations make a more meaningful impact on individuals, clinicians, and your community. The aim—to make health and care better, for everyone.

CLINICAL CARE SOLUTIONS

Overcome the complex challenges of whole-person care delivery

A specialized, truly whole-person EHR is central to the effective administration and reporting of whole-person care focused organizations. Organizations that integrate or plan to integrate physical care with behavioral health and human services, such as intellectual and developmental disabilities (I/DD) services, need a platform that can support their mission. The best EHR solutions for today that can also grow with you are those that are fully configurable to the needs of your client population. This includes a comprehensive set of capabilities and data collection for:

- Outpatient mental health services
- Substance use disorders
- Crisis services
- Residential treatment
- Intellectual and development disabilities (I/DD)
- Primary care

CONNECTED HEALTH SOLUTIONS

Enable seamless care coordination with interoperability

Behavioral health and integrated care clinicians need to be able to easily locate and connect with providers and organizations on the network and exchange a referral with clinical documents.

An integrated platform that addresses whole-person health in conjunction with robust interoperability and actionable data insights, can help organizations make a more meaningful impact on individuals, clinicians, and the communities they serve.

- Access and share client information seamlessly through a national data exchange
- Remain independent and provide optimal care with cost-efficient interoperability
- Access clinical data with easy-to-activate plug-and-play APIs for easy data exchange
- Consolidate data from disparate systems for a single source of truth across the community



CLIENT ENGAGEMENT SOLUTIONS

Engage clients in their care and drive loyalty

A fully integrated enterprise platform also provides an easy-to-use portal so that the individuals you serve have access to schedule, check-in, and follow up on the services they need. For example, virtual visits have become a critical part of care continuity. When you add virtual visits to your existing workflow, you optimize clinician and caretaker time, and enhance efficiency and safety for clients.

Key features of integrated virtual visits include:

- Screen sharing capabilities to pass documents and/or invite a third party or interpreter
- Simple, secure, no login required client access
- Ability to test a device before a visit
- Customizable client email and text reminders
- Clinical administrator workflow capabilities
- Transition calls to integrated virtual visits
- Client payment collection process

POPULATION HEALTH SOLUTIONS

Orchestrate delivery to manage risk

Population health management involves the aggregation and analysis of client data from multiple sources. By producing a single, actionable client record, clinicians obtain decision-making advantages and can improve both clinical and financial outcomes.

Identify high-risk, high-cost patients, simplify reporting, and enable practices, agencies, and organizations to keep up with changes in regulations and compliance requirements. An enterprise solution with population health management capabilities will help you:

- Prioritize patient outreach with integrated risk stratification and gaps in care insights
- Leverage data analytics to provide enhanced, holistic care
- Achieve value-based payment goals in quality measures and variation management

Tap and go with the flexibility and convenience of mobile

NextGen® Mobile

Save time and reduce clinician, case manager, and DSP fatigue with flexible, efficient dictation that integrates seamlessly with the EHR. Allow clinicians and DSPs more quality time with their clients and the ability to better focus on treatment plans for improved clinical outcomes and enhanced support for individuals with I/DD.

“The staff benefits greatly from a fully integrated EHR. They now have all of the information regarding a patient’s total well-being and treatment at their fingertips—and that’s just not something we’ve had the benefit of previously.”

Shannon Hannon, BA, MBA, CMPE
Vice President of Healthcare Integration
Bowen Center

BETTER STARTS HERE.

Contact us at **855-510-6398** or email **results@nextgen.com**